

Green Man Security Training

www.greenmantraining.co.uk

DOOR SUPERVISOR COURSE

This is the best course to get employment as it will cover you to work across most areas of the security industry. (Offices, Factories, Warehouses, Corporate, Reception Areas, Shops, Building Sites, Mobile Patrols, Pubs, Clubs etc) This course will allow you to get an SIA licence to work as a door supervisor or a security officer.

Candidates must be 18 or over, not have a serious criminal record in the last 5 years and have proof of identity. The SIA website has full information about identity documents and the types of offences that would lead to them refusing a licence. For example, motoring offences are ignored.

We have trained security officers for many security companies and clients. In recent times we have trained people working at the BBC, The Olympic Village, Heathrow Airport, Tower of London, Tate Britain, Tate Modern, Royal Courts of Justice, BP Headquarters, Sky TV, Channel 4, The O2 Arena, The Oxo Tower, Victoria and Albert Museum, Natural History Museum, Science Museum, Museum Of Childhood, The Shard, British Gas HQ, 20 Fenchurch Street (Walkie Talkie Building), Household Artillery Company, Fabric Nightclub, Arsenal FC, HMV Oxford Street and ITV South Bank.

Candidates must attend the whole course.

Course Content

The course content is set out by the exam board and SIA.

Common Security Industry Knowledge

- Session 1: Awareness of the Law in the Private Security Industry
- Session 2: Health and Safety for the Private Security Operative
- Session 3: Fire Safety Awareness
- Session 4: Emergency Procedures
- Session 5: The Private Security Industry
- Session 6: Communication Skills and Customer Care

Door Supervisor Specialist Module

- Session 1: Behavioural Standards
- Session 2: Civil and Criminal Law
- Session 3: Searching
- Session 4: Arrest
- Session 5: Drugs Awareness
- Session 6: Recording Incidents and Crime Preservation
- Session 7: Licensing Law
- Session 8: Emergency Procedures
- Session 9: Dealing with Vulnerable Individuals
- Session 10: Dealing with Queues and Crowds

Conflict Management Module

- Session 1: Avoiding Conflict and Reducing Personal Risk
- Session 2: Defusing Conflict
- Session 3: Resolving and Learning from Conflict
- Session 4b: Application of Communication Skills and Conflict Management for Door Supervisors

Physical Intervention Skills Module

- Session 1: Introduction to Physical Skills
- Session 2: Disengagement Techniques
- Session 3: Escorting Techniques

It is a 4 day course in the classroom, but you need to spend a full day before the course starts reading the pre-course material and completing the workbook that goes with it. Both are on our website. You will be doing an exam based on this home study, so it is not possible to pass the course without doing it! The workbook can be printed out and brought to the training or you can just make notes of your answers and bring them to the course.

You will spend one day doing the practical element of Physical Intervention. This involves physical activity and some risk. To minimise the risk we insist on a strict code of behaviour and limiting practice only to techniques that we teach from an SIA approved programme. Candidates must wear appropriate clothing for this day (eg. trainers, track suit). If you have any health concerns please phone or email in advance of the course. You will also be asked to complete a health questionnaire on the course. If you are pregnant you cannot do this part of the course.

When

As in your text message or email. All training dates are listed on our website

Cost

Website has all prices. Individuals can pay on the day or if your company has booked you they will be invoiced.

Where

Green Man Training,
Selby Centre,
Selby Road,
Off White Hart Lane,
Tottenham,
London,
N17 8JL

Free car parking is available on site.

Time of Course

9am to 5pm each day

What to bring

You will need 2 passport photos, notepaper and a black pen.

On the final day of the course you will need to bring your ID (3 items).

Please bring your Passport and/or Driving Licence. You can also bring Birth Certificates /P45/P60/ bills /bank statements/letter from HMRC, jobcentre etc. See the SIA website for a full list.

Please do not hesitate to contact us if you have any further questions about the course.

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